

VIO SOFTWARE RETURNS

VioSoftware Corporation
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1. Please put return software in original or equal size shipping box.
2. Please send to the above address attention "Shipping Returns".
3. Please include this form in the box.

VioSoftware will accept returns of unopened software as long as the product is returned within 30 days of the purchase date. The software must be in the original condition and must not be damaged in any way. The product must include the product key codes. You will be charged for a 3.8% processing fee and a shipping and handling fee.

VioSoftware will not accept returns of software which has been opened. We also will not take the return of OEM software missing Key Codes located on the outside of the shrink wrap. Key Codes are checked on every item before shipment.

VioSoftware will not take returns on software licensing or MSDN subscriptions. Once software licensing or MSDN Subscriptions are committed to an individual or a company, we are unable to reverse the transaction. MSDN is a timed subscription and not returnable for any reason.

Any software returned not in compliance with the above terms will be sent back to the customer. VioSoftware reserves the right to deny the return of any product we deem tampered with at our discretion. These return policies are industry standard for all software and media products due to piracy issues.

Please fill out form:

Name _____ Order # _____

Reason for return _____

Order Date _____ Date _____

By signing this, I have read and agreed to the above terms:

Signature _____

Comments:
